

September 1, 2010

Jay A. Wimberley, agent  
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Dallas, TX 75287-3329

Capital Title Company  
Mr. Keith Hafner, President  
2400 Dallas Parkway, Suite 560  
Plano, TX 75093

Mr. Hafner,

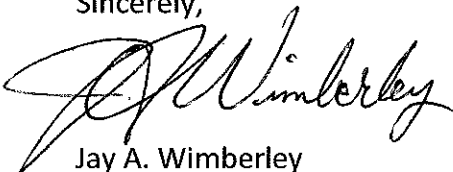
I just wanted to take a minute of your time to tell you how highly I think of your title company due to excellence of two of your officers, Jeff Justema and Gail Klaveness in the 7001 Preston office. I have had been a real estate broker for over 30 years and in residential sales for the last 6 years. I have had difficulty getting good service from title companies until I found yours.

I decided to try Capital at the recommendation of a fellow agent for my recent listing, which closed at the end of August. I was impressed from the start when I called and spoke with Gail to start the process. She had a courier pick up my contract and was very prompt and courteous to me. Jeff was on vacation at the time, but she assured me that she would get everything set up. I was not located close to your office so she accommodated me with the courier and through email. The main thing I needed from them was attention to detail and prompt customer service. They did all of that and more and I was quite impressed.

I rarely see excellent customer service in business today, but your company has made it noteworthy, and thus the reason for my letter. I could not help but say thank you for a job well done and most appreciated. Both my seller, and the buyer were treated very well and I thank you so much for that.

I will be using Capital again and recommending you to others. I wish you the very best in the future in your continued excellence.

Sincerely,

A handwritten signature in black ink, appearing to read "Jay A. Wimberley". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Jay A. Wimberley

JAW/jw